

## **Accessibility at the Carlton Hotel Tel Aviv**

The accessible entrance to the hotel is located on Eliezer Peri Street.

The hotel lobby and reception are accessible to people with all types of disabilities.

**Rooms** - the hotel has three rooms and one suite that are suitable for disabled guests.

**Pool** - the rooftop pool is accessible via a lift chair; to use, please ask the lifeguard.

**Public areas and facilities** - there are three accessible lifts in the lobby. The hotel also offers accessible restrooms, dining room, halls, events and synagogue.

**Service animals** - the hotel is happy to accommodate guests using service animals.

**Hearing accessibility** - portable hearing aid devices are available on request from reception.

**Blind and visually impaired** - 24-hour personal assistance is available at the service desk in the lobby.

**Parking** - accessible parking is available in the Kikar Atarim parking lot (not owned by the hotel). Valet parking is available at the hotel itself.

**Hotel Accessibility Coordinator** - Mr. Shai Sinai, Head of the Carlton Security Department.